

INTERACTIVE CONSULTING
via Natural Language

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Abstract

Interactive Programming systems often contain help commands to give the programmer on-line instruction regarding the use of the various systems commands. We argue that it would be relatively easy to make these help commands significantly more helpful by having them accept requests in natural language. As a demonstration, we have provided Weizenbaum's ELIZA program with a script that turns it into a natural language system consultant.

Key Words and Phrases: interactive programming, time-sharing systems, natural language processing, computer assisted instruction.

CR Categories: 4.49, 3.79, 3.32, 3.42.

Introduction

Many interactive systems include a mechanism for automatic dissemination of information regarding the use of its commands. Typically, the user gets this information by entering a basic "help" command and providing the name of the command he wants information about. For example, on the DECsystem-10 [3], the user may type HELP, and get information on the HELP commands; HELP*, and get the names of documented features; or HELP<name>, and get information on the feature <name>. Figure 1 shows the results of typing HELP and HELP* on the system available at Indiana University.

The problem with such help commands is that the user must know which command he wants information about. If, instead, he only knows what he wants to do and wants to find out the proper command to use, he is reduced to a sequence of guessing command names. Help commands should be more user-oriented, allowing the user to describe in his own terms what he wants to do. The system would interpret the request and provide information on how to accomplish the desired task.

Interactive systems consultants (help commands) are excellent applications for natural language understanding programs. Since the context which the systems consultant must deal with is limited, even unsophisticated natural language programs are capable of dealing with it. The ease with which such consultants may be programmed and their usefulness argue that large interactive systems be provided with natural language consultants.

A Natural Language Consultant

Lest the reader fear that we are proposing an extensive research project rather than a program well within the state of the art, let

.HELP

HELP COMMAND (12/27/71) ====
THE HELP COMMAND PRINTS OUT HELPFUL DOCUMENTATION ON
VARIOUS SYSTEM FEATURES. THE COMMAND

..HELP
WILL PRINT OUT THIS MESSAGE.

.HELP *
WILL PRINT OUT THE NAMES OF ALL CURRENTLY AVAILABLE INFO.

.HELP <NAME>
WILL LOOK FOR, AND PRINT OUT THE INFO ABOUT THE SYSTEM
FEATURE NAMED IN <NAME>, FOR EXAMPLE

.HELP DIRECT
WILL PRINT OUT INFO ON THE DIRECTORY COMMAND.

ONLY THE FIRST 6 CHARACTERS OF THE ARGUMENT ARE
LOOKED AT; THEY MUST BE A-Z, 0-9, OR *.

.....
.HELP *

HELP IS AVAILABLE FOR THE FOLLOWING:

ABACUS	BASIC	BATCOM	BLIS10	BOOT11	CDRSTK	COBDDT	COBOL
COBRG	CREF	DELFIL	DIRECT	DSKRAT	DUMPER	FAILSA	FGEN
FILCOM	FORTRA	FUDGE2	GLOB	GRIPE	HELP	IMPORT	ISAM
LIBRARY	LINK	LPTSPL	OMOUNT	OPSER	PIP	PLTSPL	PTPSPL
QUEUE	QUOLST	RERUN	SETSRC	SORT	SOUP	SPACE	SPRINT
SYSOPY	SYSERR	TECO	UMOUNT	2741			

THE MONITOR HAS THE FOLLOWING COMMANDS:

ASSIGN	ATTACH	BACKSP	CCONTI	CLOSE	COMPIL	CONTIN	COPY
CORE	CPUNCH	CREATE	CREF	CSTART	CTEST	D	DAYTIM
DCORE	DDT	DEASSI	DEBUG	DELETE	DETACH	DIRECT	DISMOU
DSK	DUMP	E	EDIT	EOF	EXECUT	FILE	FINISH
FUDGE	GET	HALT	HELP	INITIA	JCONTI	KJOB	LABEL
LIST	LOAD	LOGIN	MAKE	MOUNT	PJOB	PLEASE	PFOU
PRESER	PRINT	PROTEC	PUNCH	QUEUE	R	REASSI	REENTE
RENAME	RESOUR	REWIND	RUN	SAVE	SCHEDU	SEND	SET
SKIP	SSAVE	START	SUBMIT	SYSTAT	TECO	TIME	TPUNCH
TTY	TYPE	UNLOAD	VERSID	VI	YARDS	ZERO	

THE MONITOR HAS THE FOLLOWING SET COMMANDS:

BLOCKS	COR	CORMAX	CORMIN	CPU	CTEST	DATE	DAYTIM
DENSIT	DSKFUL	DSKPRI	HPO	NOMESS	OPR	SCHEDU	SPOOL
TIME	TTY	WATCH					

Figure 1. Help on the DECsystem-10.

us explain the minimal requirements of a natural language understanding system and why the systems consultant is a good application.

We will say that a system understands natural language if a user who knows what the system is capable of but who had not been specifically trained in the system's input language (i.e. its domain of competence) can phrase an input to the system and, possibly after some clarificatory dialogue (see, for example, [1]), have his input satisfactorily handled. The sophistication and complexity required of the system depends on its domain of competence. Relatively sophisticated systems have been written to obey commands to manipulate blocks on a tabletop [12] and to retrieve scientific information on lunar rocks [13]. Newell, et al. [8] discuss varying degrees of sophistication needed for understanding spoken language for various tasks among which is the systems consultant. Their version of the systems consultant, called Voice-CC, requires a much more sophisticated system than ours because understanding spoken language is a more difficult and less understood task than understanding language written in machine-readable form. In one respect their task is easier because Voice-CC is to communicate with the user over a voice channel at the same time the user is trying to use the system over a conventional terminal. The system can know what the user has been doing and this can be a great help in understanding what he is asking. We are proposing a consultant which operates via standard terminals. We will discuss a consultant that is independent of the system monitor, so that it has no auxiliary source of information on what the user might be attempting. (Though if the consultant were part of the monitor, it could have this information.) On the other hand, since the user is using

the terminal to ask his questions, he is presumed to know such things as what the end of transmission character is, while the sample protocol in Newell, et al. [op. cit., pp. 69-71] has a significant number of interactions on such topics. In either case the task is much easier than a general natural language understanding system because the system's domain of competence is so limited, viz. the commands and features of the interactive system. We can assume that the user of the consultant wants information about these commands and that the request will be phrased in terms of the operations which they can perform. It is only necessary to recognize these terms and respond with a discussion of the relevant command and, possibly, related commands. The system need not understand the fine details of the user's request, just the gist of what he would like to do. Therefore, building the consultant is not much more difficult than writing a manual and providing a good index/thesaurus.

There is a controversy over whether natural language is an appropriate query language [5; 6; 7]. The opposing views seem to stress the ambiguities and general sloppiness of natural language. We trust that we have adequately explained that this is not an issue for the limited context we are discussing. There is another opposing view, however, that questions the usefulness of natural language input. This view is that habitual users of any system will prefer to use a terse formal language rather than natural language, which is generally verbose. The common response to this is that natural language input is best suited to "casual users". But do casual users exist? If so, who are they and what systems do (would) they use? Our answer is, "We have met the casual users and they are we." Experienced programmers,

when faced with a new system or with the need to use an unfamiliar feature on their old system are casual users of the "help" program (system consultant). They use the system consultant because they do not know the command language, and they use it only until they learn the command language. What such a user wants is to be able to describe the operation he would like to perform and to be told the correct command to use in the given system. This is the natural language system consultant we are proposing.

The ELIZA Helper

A natural language system consultant has been described briefly elsewhere [9]. To further demonstrate its feasibility, we have made Weizenbaum's ELIZA program [4; 10; 11] into a partial implementation.

The ELIZA program is actually quite simple and involves no sophisticated parsing, analysis or "understanding" of language. The input sentence is searched for predefined keywords, substitutions are made where specified, and the sentence is broken into phrases which can be used in the output sentence. Associated with each keyword is a level number which determines the preference of a response related to that keyword along with a list of reassembly rules to be used in the response. As the input sentence is scanned, a list of keywords in the sentence is constructed with the most preferred keyword at the front of the list. When the scan is completed, the decomposition pattern for the most preferred keyword is applied to the input sentence. If this pattern matches, parts of the input may be concatenated with a rule for that keyword to form the output sentence. Where necessary, subsequent keywords from the input sentence are used. If no keywords

are found or all decomposition patterns fail to match, a stock sentence is chosen as the response.

The keywords, preference numbers, decomposition patterns and reassembly rules are written on a file called the "script" which is read and used by the ELIZA program itself. By changing scripts, ELIZA can be made to perform different roles. ELIZA has been made to perform the system consultant role by choosing the keywords from the commands, uses of the commands and their synonyms. The reassembly rules are phrases or quotes from sections of the manual designed to provide information about the system and to answer the presumed questions.

The current implementation uses a SNØBØL4 version of ELIZA [4] (we actually use Cal SNØBØL, a smaller, faster version of SNØBØL4) as a consultant for the KRONOS 2.1 operating system on the CDC 6600 computer at Indiana University. Specifically, the script is designed to provide help with permanent file (PFILE) commands used interactively, as well as knowledge about logging off the system, submitting files of control cards to the input queue, routing files to printers or card punches at various remote facilities, recovering an interactive job after being disconnected from the system, copying files, and other useful procedures as described in CDC's Time-Sharing User's Manual [2].

A user accesses the consultant by typing -HELP which activates a KRONOS procedure file, which then calls the ELIZA helper. It also copies every conversation for later study. Such sample conversations permit the maintenance of the script in a dynamic state to fit the specific needs of users and to provide navigational tools in the task of predicting conversation flow. A typical conversation is shown in Figure 2.

/-HELP
A COPY OF THIS CONVERSATION IS BEING
MADE FOR FURTHER STUDY...
TO TERMINATE THIS PROGRAM, TYPE QUIT,
THANKS, OR THANK YOU...
HOW DO YOU DO. WHAT IS YOUR PROBLEM?
? I NEED SOME INFORMATION ABOUT PFILES.
FILES MAY BE ASSOCIATED WITH A JOB BY USING EITHER
THE ATTACH (DIRECT FILE) OR GET (INDIRECT FILE)
COMMANDS. FILES MAY BE MADE PERMANENT BY USING EITHER
THE DEFINE (DIRECT FILE) OR SAVE (INDIRECT FILE) COMMANDS
? I'M NOT SURE IF I WANT DIRECT OR INDIRECT FILES.
A DIRECT ACCESS FILE IS A PERMANENT FILE WHICH, UPON
REQUEST, BECOMES ASSOCIATED DIRECTLY WITH THE USER'S
JOB. UNLIKE REQUESTS FOR INDIRECT ACCESS FILES, A
COPY OF THE PERMANENT FILES IS NOT CREATED FOR USER
ACCESS. USE OF A DIRECT ACCESS FILE IS REQUESTED BY
ENTERING THE ATTACH COMMAND, AND ALL SUBSEQUENT OPERATIONS
ARE PERFORMED ON THE PERMANENT FILE ITSELF. A DIRECT
ACCESS FILE IS CREATED BY USE OF THE DEFINE COMMAND
? HOW IS THAT DIFFERENT FROM AN INDIRECT ACCESS FILE?
AN INDIRECT ACCESS FILE IS A PERMANENT FILE THAT CANNOT
BE ACCESSED DIRECTLY BY THE USER. WHEN ACCESS IS REQUESTED
BY A GET COMMAND, A COPY OF THE PERMANENT FILE IS
CREATED AND ASSOCIATED WITH THE JOB MAKING THE REQUEST.
NOTE THAT IF THE WORKING FILE IS ALTERED, THE USER
MUST ENTER THE REPLACE COMMAND TO UPDATE THE PERMANENT
FILE. AN INDIRECT ACCESS FILE IS CREATED BY USE OF
THE SAVE COMMAND
? WHAT ELSE CAN YOU TELL ME ABOUT INDIRECT ACCESS FILES?
CAN YOU BE MORE SPECIFIC?
? SUPPOSE I WANT TO SAVE INDIRECT FILES.
THE SAVE COMMAND CREATES AN INDIRECT ACCESS PERMANENT
FILE. THIS COMMAND ALLOWS A USER TO RETAIN A COPY
OF THE SPECIFIED WORKING FILE IN THE PERMANENT FILE
SYSTEM
? HOW DO I USE THE SAVE COMMAND?
THE FORM OF THE SAVE COMMAND IS -
SAVE,LFN=PFN/PW=PASSWORD,CT=N,M=M
? WHAT IS MEANT BY CT; I DON'T UNDERSTAND.
CT REPRESENTS THE PERMANENT FILE CATEGORY. THE FILE
CATEGORY DETERMINES WHICH USERS MAY ACCESS A FILE.
THERE ARE THREE CATEGORIES OF PERMANENT FILES - PRIVATE,
SPRIV, AND PUBLIC

Figure 2a. A session with the ELIZA Helper. User's input is on lines beginning with "/" or "?".

- ? WHO MAY USE A FILE IF IT IS SAVED AS A PUBLIC FILE?
PU REPRESENTS A PUBLIC FILE. THESE FILES ARE AVAILABLE FOR ACCESS BY ALL USERS KNOWING THE FILE NAME, PASSWORD, AND USER NUMBER. ONLY THE TOTAL NUMBER OF ACCESSES TO FILES OF THIS CATEGORY ARE RECORDED FOR THE ORIGINATOR OF THE FILE
- ? PLEASE TELL ME WHAT YOU MEAN BY M=M ON THE SAVE COMMAND.
M REPRESENTS THE FILE OR USER PERMISSION MODE. THERE ARE SEVERAL POSSIBLE MODES - WRITE, MODIFY, APPEND, READ, READMD, READAP, EXECUTE, OR NULL
- ? WHAT AM I ABLE TO DO WITH A FILE SAVED IN WRITE MODE?
W REPRESENTS THE WRITE MODE AND ALLOWS THE USER TO WRITE, MODIFY, APPEND, READ, EXECUTE, OR PURGE THE FILE
- ? YOU MENTIONED WORKING FILES EARLIER AND I DIDN'T UNDERSTAND.
A WORKING FILE IS EITHER A NEW FILE, CREATED BY THE USER, OR A COPY OF AN INDIRECT ACCESS FILE THAT ALREADY EXISTS IN THE SYSTEM. ALL WORKING FILES ARE TEMPORARY IN NATURE AND CAN EXIST NO LONGER THAN THE USER IS LOGGED INTO THE SYSTEM. A WORKING FILE IS A LOCAL FILE. THE PARAMETER LFN ON MOST TIME-SHARING JOB COMMANDS AND PERMANENT FILE COMMANDS SIGNIFIES A LOCAL FILE NAME
- ? YESTERDAY I LOST A FILE BECAUSE I HADN'T USED IT IN AWHILE. DO YOU WANT TO KNOW ABOUT PRGLIST, WHICH GIVES A LISTING OF YOUR PURGED FILES, OR DO YOU WANT TO KNOW ABOUT PRGCOPY, WHICH WILL ALLOW YOU TO RETRIEVE A COPY OF A PURGED FILE?
- ? TELL ME ABOUT PRGCOPY.
PRGCOPY IS A ROUTINE WHICH ALLOWS THE USER TO RETRIEVE A PERMANENT FILE WHICH HAS BEEN PURGED IN ACCORDANCE WITH THE PFILE PURGING ALGORITHM
- ? HOW DO I USE PRGCOPY?
THE USER MAY ACCESS THE PRGCOPY ROUTINE BY THE COMMAND PRGCOPY,DATE,PFNAME. WHERE DATE REPRESENTS THE NUMERIC DAY OF THE MONTH WHEN THE FILE WAS PURGED, AND PFNAME REPRESENTS THE NAME OF THE PFILE WHICH IS TO BE RECOVERED. THE DATE IS A REQUIRED PARAMETER AND IS AVAILABLE FROM PRGLIST. IF PFNAME IS OMITTED, ALL OF THE USERS PFILES ARE RECOVERED FROM THAT DAYS PURGE TAPE. NOTE THAT PFILES MAY NOT BE RECOVERED AFTER ONE MONTH. ALSO NOTE THAT TO ACCOMPLISH THIS FEAT FROM THE TELETYPE, A SUBMIT COMMAND MUST BE USED

Figure 2b. A session with the ELIZA Helper.

? WHAT DOES THE SUBMIT COMMAND DO?

THE SUBMIT COMMAND ALLOWS A VALIDATED USER TO CREATE A BATCH JOB DECK IMAGE AND SUBMIT IT TO THE LOCAL BATCH QUEUE AS A DEFERRED BATCH JOB. THE USER CANNOT INTERACT WITH A JOB SUBMITTED FOR PROCESSING USING THIS COMMAND. RATHER, THE JOB IS TREATED IN THE SAME MANNER AS A JOB SUBMITTED FROM THE CARD READER AT WCC, BALANTINE, MEMORIAL, OR BUSINESS

? HOW DO I SUBMIT A JOB IN THIS WAY?

THE FORM OF THE SUBMIT COMMAND IS -
SUBMIT(LFN,Q,NR)C

? WHAT IS Q?

Q REPRESENTS THE QUEUE SPECIFIED IN A SUBMIT COMMAND. IT MAY BE EITHER B, N, OR E. B MEANS THAT THE JOB OUTPUT IS DISPOSED TO THE BATCH QUEUE TO BE PRINTED, PUNCHED, ETC., AT WCC. N MEANS THAT THE JOB OUTPUT IS DISPOSED TO THE BATCH QUEUE, BUT IS DROPPED AT JOB TERMINATION. (DEFAULT VALUE). E MEANS THAT THE JOB OUTPUT IS DISPOSED TO EXPORT/IMPORT QUEUE FOR PRINTING AT A REMOTE SITE

? WHAT IS NR?

NR REFERS TO THE NO REWIND OPTION. IF PRESENT, THIS PARAMETER WILL INHIBIT REWIND AFTER EXECUTION OF ASSOCIATED COMMAND

? ONE MORE QUESTION - HOW DO I TURN THIS MACHINE OFF?

TO LOGOFF FROM TELEX, TYPE GOODBYE OR BYE. AN ALTERNATE WAY TO LOGOFF IS THROUGH THE HELLO OR LOGIN COMMANDS. THESE HAVE THE SAME EFFECT AS THE BYE COMMAND EXCEPT THE LOGIN SEQUENCE IS REINITIALIZED

? THANK YOU FOR YOUR HELP.

MY PLEASURE

EXIT.

Figure 2c. A session with the ELIZA Helper.

Organization of the consultant script follows the general theme that when a command name, a synonym of the command name or a word implying some use of that command is recognized in a user input, the user is presumed to be asking for information about that command. The initial response is a general description of the usage of the command. It gives enough information that the user's question is probably answered or at least the proper terminology is provided to rephrase the question.

If the same keyword reappears, the system responds with more specific information until the feature is completely described. The next use of the keyword is responded to with:

CAN YOU BE MORE SPECIFIC? or

PLEASE DESCRIBE YOUR PROBLEM IN MORE DETAIL or

WHAT DO YOU MEAN BY _____? I DON'T UNDERSTAND

where _____ represents the input string. Further uses of the keyword are ignored, allowing less preferred keywords to determine the response.

Preference numbers determine dominance among keywords. Requests for information about parameters on control cards always dominate, since these keywords have a higher precedence than the simple name of a control card. If an input sentence were:

What does PW=PASSWORD mean on an ATTACH card?

the system would respond relative to the keyword PW and describe what password should be specified when manipulating a file rather than explaining more about the ATTACH command itself.

A more problematic situation occurs whenever the same keyword has differing interpretations, depending on the context. A partial solution is provided by assuming the user will remain within the overall context of a given script (an underlying assumption throughout ELIZA's history). Even with this assumption ambiguities arise. For example, the permanent file structure under KRONOS permits the specification of a mode under which a file may be accessed. These include a READ, WRITE, and APPEND mode. But in many situations, an input sentence may contain one of these keywords, though the user is not requesting mode information. An answer to this problem is provided in the ELIZA system through the use of more complex decomposition patterns. A phrase such as READ MODE may be specified as part of the pattern associated with the keyword READ so that responses relative to that word are not given indiscriminately. It is important to note that such disambiguation cannot always be accomplished in this manner. In some instances, ELIZA is made to respond with a question formulated to resolve the ambiguous keyword. For example, if an input sentence were:

How do I find the turnaround time at Marshal H. Wrubel Computing
Center?

the system would respond:

WOULD YOU LIKE TO DROP OR SUBMIT A JOB OR WOULD YOU LIKE TO SEE
A STATUS OF THE QUEUES AT WCC?

Thus, a user is encouraged to use unambiguous keywords and is led to the eventual solution to his problem.

Summary

An excellent application for natural language understanding systems is an interactive system consultant. This is true for several reasons. The user of a system consultant is, ipso facto, not well versed in the system command language, and will cease using the consultant precisely when he does learn the command language. He is, therefore, precisely the kind of user best served by a natural language input system. On the other hand, the system consultant operates on a very restricted domain, viz. the system commands and the uses to which they may be put. At this time, natural language understanding systems have been successful when applied to restricted domains and they have been successful only in such applications. Furthermore, the system consultant does not require a fine understanding of the input. It is acceptable if the consultant merely recognizes what command or feature is being inquired about and launches into a discussion of that feature. To demonstrate the feasibility of a natural language system consultant, we have implemented one using ELIZA, a keyword oriented conversation program.

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Appendix I: Keywords used for ELIZA Helper

APPEND	EDITOR	MODE	RA
AT	EJ	MODIFY	READ
AT=AT	ELIZA	NAME	READAP
ATTACH	END	NAMES	READMD
BA	EQ	NEVER	RECORD
BAL	EQ=EQ	NEW	RECORDS
BALLANTINE	EVICT	NFN	RECOVER
BALLENTINE	EXECUTE	NFN=OFN	RECOVERY
BALLINTINE	F=LFN	NO	RELEASE
BRF	FILE	NODROP	REPLACE
BUSINESS	FILES	NR	RETRIEVE
BYE	FN	OFF	RETURN
C	FN=PFN	OFN	REWIND
C=CC	GET	OLD	RM
CAN'T	GOODBYE	OPERATING	ROUTE
CATALOG	HALT	OPTIONS	S
CATALOGUE	HELP	P	SAVE
CATEGORY	I'M	PARAMETER	SEMI
CATLIST	INDIRECT	PARAMETERS	SEMI-PRIVATE
CC	KRONOS	PASSWORD	SEND
CDC	L=LOC	PASSWRD	SORRY
CERTAINLY	LFN	PERHAPS	SPEC
CHANGE	LFN=PFN	PERMANENT	SPRIV
COMPUTER	LIST	PERMIT	STATUS
COMPUTERS	LISTING	PFILE	STOP
COPY	LNH	PFILES	SUBMIT
COPYBF	LO	PFN	SYSTEM
COPYBR	LO=OPTIONS	PRGCOPY	TELEX
COPYSBF	LOC	PRGLIST	UN
COPYCF	LOCATION	PRIMARY	UN=USERNUM
COPYCR	LOCATIONS	PRIVATE	W
CT	LOGOFF	PU	WCC
CT=N	LOST	PUBLIC	WON'T
DEFINE	M	PURGE	WORKING
DIRECT	M=M	PURGED	WRITE
DISPOSE	MACHINE	PW	WRUBEL
DON'T	MACHINES	PW=PASSWORD	WRUBLE
DROP	MAYBE	PW=PASSWRD	XXX
DROPPED	ME	Q	YES
E	MEM	R	YOU
EDIT	MEMORIAL	R=R	6600
	MRF		

Appendix II: Script for ELIZA Helper

```

AM      L /2/  S /ARE/
APPEND  L /21/ D /APPEND MODE/
        'A REPRESENTS THE APPEND MODE WHICH ALLOWS THE USER TO APPEND
        INFORMATION AT THE END OF THE FILE(EOI)':CF SPEC:NEWKEY:NEWKEY:/
AT=AT   L /21/ D //CF AT:/
AT      L /1/  D //
        'AT REFERS TO THE ATTRIBUTE OF THE EQUIPMENT TO BE USED WHEN ROUTING
        A FILE. THE DEFAULT IS NONE. CURRENTLY, THE ONLY USE OF THIS FEATURE
        IS TO SPECIFY THE UCS PRINT CHAIN AT BALLANTINE':NEWKEY:NEWKEY:NEWKEY:/
ATTACH  L /20/  D //
CF FILE:'THE FORM OF AN ATTACH COMMAND IS -
        ATTACH,LFN=PFN/UN=USERNUM,PW=PASSWRD':CF SPEC:NEWKEY:/
BA      L /19/ D //CF BALLANTINE:/
BAL     L /19/ D //CF BALLANTINE:/
BRF     L /19/ D //CF BALLANTINE:/
BALLENTINE  L /19/ D //CF BALLANTINE:/
BALLINTINE  L /19/ D //CF BALLANTINE:/
BALLANTINE  L /19/ D //
        'DO YOU WANT TO SUBMIT, ROUTE, OR DROP A JOB AT BALLANTINE, OR DO YOU
        WANT TO SEE A STATUS OF JOBS IN THE BALLANTINE QUEUES?':CF SPEC:NEWKEY:/
BUSINESS L /19/ D //
        'DO YOU WANT TO SUBMIT, ROUTE, OR DROP A JOB AT BUSINESS, OR DO YOU
        WANT TO SEE A STATUS OF JOBS IN THE BUSINESS QUEUES?':CF SPEC:NEWKEY:/
BYE     L /20/ D //CF LOGOFF:/
C       L /21/ D //
        'C REFERS TO THE ESCAPE CHARACTER USED TO IDENTIFY REFORMATTING
        DIRECTIVES IN THE FILE TO BE SUBMITTED UNDER A SUBMIT COMMAND. IF
        OMITTED, THE SYSTEM ASSUMES C=/' ':NEWKEY:NEWKEY:/
CAN'T S /CANT/
CATALOG L /19/ D //CF CATLIST:/
CATALOGUE L /19/ D //CF CATLIST:/
CATEGORY L /20/ D //CF CT:/
CATLIST  L /20/ D //
        'THE CATLIST COMMAND SELECTS A LISTING OF PERTINENT INFORMATION ABOUT
        EACH FILE IN THE USERS CATALOG. IF AN ALTERNATE USER NUMBER IS SPECIFIED,
        THE USER OBTAINS A LISTING OF ALL FILES THAT HE CAN ACCESS IN THE
        ALTERNATE USERS CATALOG':THE FORM OF THE CATLIST COMMAND IS -
        CATLIST/LD=OPTIONS,FM=PFN,UN=USERNUM,L=LISTING':
CF SPEC:NEWKEY:/
C=CC    L /21/ D //CF CC:/
CDC     L /18/ D //CF 6600:/
CC      L /21/ D //
        'CC REFERS TO THE COPY COUNT ON A ROUTE CARD. THIS MUST BE EXPRESSED
        AS A DECIMAL NUMBER BETWEEN 1 AND 63 INCLUSIVE. THE DEFAULT VALUE IS 1':/
CERTAINLY L /0/  D //CF YES:/
CHANGE   L /20/ D //
        'THE CHANGE COMMAND ALLOWS THE ORIGINATOR OF A FILE TO ALTER ANY OF
        SEVERAL PARAMETERS WITHOUT HAVING TO ATTACH AND REDEFINE THE FILE OR
        RETRIEVE AND SAVE IT':THE FORM OF THE CHANGE COMMAND IS -
        CHANGE,NFN=OFN/PW=PASSWORD,CT=N,M=M':CF SPEC:NEWKEY:/

```


COMPUTER L /10/ D //

'WHAT DO YOU THINK MACHINES HAVE TO DO WITH YOUR PROBLEM?':
'DONT YOU THINK COMPUTERS CAN HELP PEOPLE?':
'DO COMPUTERS WORRY YOU?': 'WHY DO YOU MENTION COMPUTERS?':
'WHAT IS IT ABOUT MACHINES THAT WORRIES YOU?':
'WHAT DO YOU THINK ABOUT MACHINES?':/

COMPUTERS L /10/ D //CF COMPUTER:/

COPY L /20/ D /COPY/

'COPYING ONE FILE TO ANOTHER MAY BE ACCOMPLISHED BY USE OF ANY OF
THE FOLLOWING COMMANDS - COPYBF, COPYBR, COPYSBF, COPYCF,
COPYCR, OR COPYSCF':CF SPEC:NEWKEY:/

COPYBF L /21/ D //

'COPYBF, COPYBR, AND COPYSBF ALLOW THE USER TO DUPLICATE A FILE OR
RECORD. COPYBF CAN BE USED TO COPY MOST FILES IF AN EXACT COPY IS DESIRED.
THE DIFFERENCE BETWEEN COPYC AND COPYB IS THE PARITY ON TAPE COPIES.
COPYBR IS USED TO COPY UP TO THE FIRST RECORD MARK ENCOUNTERED ON THE
FILE, AND COPYSBF IS THE SAME AS COPYBF, BUT THE COPY IS SHIFTED RIGHT BY
ONE CHARACTER, THUS AVOIDING THE CARRIAGE CONTROL CHARACTER': 'THE FORM OF
COPY COMMANDS IS - COPY**,NAME1,NAME2. WHERE COPY**
REFERS TO THE APPROPRIATE COPY COMMAND':CF SPEC:NEWKEY:/

COPYBR L /21/ D //CF COPYBF:/

COPYSBF L /21/ D //CF COPYBF:/

COPYCF L /21/ D //

'COPYCF, COPYCR, AND COPYSCF ALLOW THE USER TO DUPLICATE A FILE OR
RECORD. COPYCF CAN BE USED TO COPY MOST FILES IF AN EXACT COPY IS DESIRED.
THE DIFFERENCE BETWEEN COPYC AND COPYB IS THE PARITY ON TAPE COPIES.
COPYCR IS USED TO COPY UP TO THE FIRST RECORD MARK ENCOUNTERED ON THE
FILE, AND COPYSCF IS THE SAME AS COPYCF, BUT THE COPY IS SHIFTED RIGHT BY
ONE CHARACTER, THUS AVOIDING THE CARRIAGE CONTROL CHARACTER': 'THE FORM OF
COPY COMMANDS IS - COPY**,NAME1,NAME2. WHERE COPY**
REFERS TO THE APPROPRIATE COPY COMMAND':CF SPEC:NEWKEY:/

COPYCR L /21/ D //CF COPYCF:/

COPYSCF L /21/ D //CF COPYCF:/

CT=N L /21/ D //CF CT:/

CT L /21/ D //

'CT REPRESENTS THE PERMANENT FILE CATEGORY. THE FILE CATEGORY
DETERMINES WHICH USERS MAY ACCESS A FILE. THERE ARE THREE CATEGORIES
OF PERMANENT FILES - PRIVATE, SPRIV, AND PUBLIC':/

DIRECT L /21/ D //

'A DIRECT ACCESS FILE IS A PERMANENT FILE WHICH, UPON REQUEST,
BECOMES ASSOCIATED DIRECTLY WITH THE USERS JOB. UNLIKE REQUESTS FOR
INDIRECT ACCESS FILES, A COPY OF THE PERMANENT FILES IS NOT
CREATED FOR USER ACCESS. USE OF A DIRECT ACCESS FILE IS REQUESTED
BY ENTERING THE ATTACH COMMAND, AND ALL SUBSEQUENT OPERATIONS ARE
PERFORMED ON THE PERMANENT FILE ITSELF. A DIRECT ACCESS FILE IS CREATED
BY USE OF THE DEFINE COMMAND':CF SPEC:NEWKEY:/

DEFINE L /20/ D //

'THE DEFINE COMMAND ALLOWS A USER TO CREATE A DIRECT ACCESS PERMANENT FILE (PFN) AND ATTACH IT IN WRITE MODE': 'THE FORM OF THE DEFINE COMMAND IS - DEFINE, LFN=PFN/PW=PASSWRD, CT=N, M=M':

CF SPEC:NEWKEY:/'

DISPOSE L /20/ D //CF ROUTE:/'

'DON'T S /DONT/'

DROP L /20/ D //

'A JOB MAY BE DROPPED AT SEVERAL PLACES AROUND CAMPUS AND RETURNED BY WAY OF THE COURIER SERVICE. THIS IS ACCOMPLISHED BY SPECIFYING A DROP PARAMETER ON THE JOB CARD. THIS PARAMETER CONSISTS OF ONE OF THE FOLLOWING DSW(SWAIN), DCH(CHEMISTRY), DED(EDUCATION), DME(MEMORIAL), DBA(BALLANTINE), DLI(LINDLEY). ANOTHER FORM OF THIS COMMAND (FOR THE CONVENIENCE OF INTERACTIVE USERS) IS DROP,DP WHERE DP REPRESENTS A DROP POINT IDENTIFIER. DP CAN BE ANY OF THE FOLLOWING - V(SWAIN), C(CHEMISTRY), X(EDUCATION), A(MEMORIAL), E(BALLANTINE), Z(LINDLEY)': CF SPEC:NEWKEY:/'

DROPPED L /18/ D //CF DROP:/'

DUNNO S /DONT KNOW/'

EDIT L /20/ D //I HAVE NO INFORMATION ABOUT EDITOR COMMANDS':NEWKEY:NEWKEY:/'

EDITOR L /20/ D //CF EDIT:/'

EJ L /21/ D //

'WHEN EJ APPEARS ON A ROUTE CARD, THE FILE TO BE ROUTED WILL BE SENT ONLY AT THE COMPLETION OF THE JOB IN WHICH THE COMMAND OCCURS': 'EJ MEANS END-OF-JOB':NEWKEY:NEWKEY:/'

ELIZA L /16/ S // D //

'HOW DID YOU KNOW MY NAME?':CF NAME:CF YOU:NEWKEY:/'

END L /19/ D //

'DO YOU WANT TO KNOW HOW TO LOGOFF OR HOW TO STOP THE EXECUTION OF A PROGRAM?':CF SPEC:NEWKEY:/'

EQ=EQ L /21/ D //CF EQ:/'

EQ L /21/ D //

'EQ REFERS TO THE EQUIPMENT SPECIFIED ON A ROUTE COMMAND. THE DEFAULT FOR THIS PARAMETER IS ANY PRINTER, BUT THE USER MAY SPECIFY OTHER DEVICES': 'SOME OF THE EQUIPMENT THAT MAY BE SPECIFIED ON A ROUTE CARD IS 501 FOR SPECIFYING THE CDC 501 PRINTER AT WCC, 1403 FOR THE IBM 1403 PRINTER AT WCC, PH FOR SPECIFYING THAT A FILE IS TO BE PUNCHED AS A HOLLERITH FILE, PT FOR SPECIFYING THAT THE FILE IS TO BE PUNCHED ON PAPER TAPE, PL FOR SPECIFYING THAT THIS FILE IS A PLOT':CD SPEC:NEWKEY:/'

E L /21/ D //CF EXECUTE:/'

EVICT L /20/ D //CF RETURN:/'

EXECUTE L /21/ D /EXECUTE MODE/'

'E REPRESENTS THE EXECUTE MODE AND ALLOWS THE USER TO EXECUTE THE FILE': CF SPEC:NEWKEY:NEWKEY:NEWKEY:/'

FILE L /18/ D //

'FILES MAY BE ASSOCIATED WITH A JOB BY USING EITHER THE ATTACH (DIRECT FILE) OR GET (INDIRECT FILE) COMMANDS. FILES MAY BE MADE PERMANENT BY USING EITHER THE DEFINE (DIRECT FILE) OR SAVE (INDIRECT FILE) COMMANDS': CF SPEC:NEWKEY:NEWKEY:NEWKEY:/'

FILES L /18/ D //CF FILE://

FN=PFN L /21/ D //CF PFN://

FN L /21/ D //CF PFN://

GET L /20/ D //

CF FILE: 'THE FORM OF A GET COMMAND IS -

GET,LFN=PFN/UN=USERNUM,PW=PASWORD':CF SPEC:NEWKEY://

HALT L /19/ D //CF STOP://

GOODBYE L /20/ D //CF LOGOFF://

HELP L /17/ D //

'CAN YOU DESCRIBE YOUR PROBLEM?': 'HOW CAN I HELP YOU?':

'WHAT IS REALLY YOUR PROBLEM?': 'PLEASE STATE YOUR PROBLEM IN A DIFFERENT WAY':

'I CANT HELP YOU WITH THAT PROBLEM':

'WOULD YOU LIKE TO KNOW MORE ABOUT PFILES?':CF SPEC://

I'M S /YOU ARE/

INDIRECT L /21/ D //

'AN INDIRECT ACCESS FILE IS A PERMANENT FILE THAT CANNOT BE ACCESSED DIRECTLY BY THE USER. WHEN ACCESS IS REQUESTED BY A GET COMMAND, A COPY OF THE PERMANENT FILE IS CREATED AND ASSOCIATED WITH THE JOB MAKING THE REQUEST. NOTE THAT IF THE WORKING FILE IS ALTERED, THE USER MUST ENTER THE REPLACE COMMAND TO UPDATE THE PERMANENT FILE. AN INDIRECT ACCESS FILE IS CREATED BY USE OF THE SAVE COMMAND':CF SPEC:NEWKEY://

KRONOS L /17/ D //

'KRONOS IS THE OPERATING SYSTEM USED AT I.U. ON THE CDC 6600':

'KRONOS WAS A TITAN AND THE FATHER OF ZEUS':CF SPEC:NEWKEY://

F=LFN L /21/ D //CF LFN://

L=LOC L /21/ D //CF LOC://

LFN=PFN L /21/ D //CF LFN:CF PFN://

LFN L /21/ D ///LFN REPRESENTS LOCAL FILE NAME (PRIMARY OR WORKING FILE)://

LIST L /21/ D //

'THE LIST COMMAND PRINTS THE CONTENTS OF THE PRIMARY FILE AT THE TERMINAL. THE FORM OF THE LIST COMMAND IS - LIST,XXX,R,F=LFN. IF THE F OPTION IS SPECIFIED, THEN WORKING FILE LFN IS PRINTED':CF SPEC:NEWKEY://

LISTING L /16/ D //CF CATLIST://

LNH L /20/ D //

'LNH IS AN OPTIONAL FORM OF THE LIST COMMAND AND HAS THE SAME PARAMETERS.

THE LISTING IS MADE WITHOUT A HEADER. THE FORM OF THE LNH COMMAND IS -

LNH,XXX,R,F=LFN':CF SPEC:NEWKEY://

LO=OPTIONS L /21/ D //CF LO://

LO L /21/ D //

'LO REFERS TO LIST OPTIONS ON THE CATLIST COMMAND. IT MAY BE SET TO ANY OF THE FOLLOWING - F(FULL), FP(PERMISSION INFORMATION ONLY), P (LIST OF USERNUMBERS THAT HAVE ACCESSED THE FILE), OR 0(ZERO)'://

LOC L /21/ D //

'LOC REPRESENTS A REMOTE LOCATION. THIS MAY BE EITHER BAL(BALLANTINE), MEM(MEMORIAL), OR BUS(BUSINESS). IF SPECIFYING A LOCATION ON A ROUTE COMMAND, ANY OF THE FOLLOWING MAY BE USED -

WCC(WRUBEL), IUPUI(IU/PU INDPLS), BAL(BALLANTINE), CHEM(CHEMISTRY), MEM(MEMORIAL), IUNW(GARY), IUSB(SOUTH BEND), BUS(BUSINESS), IUKO(KOKOMO), IU SE(JEFFERSONVILLE), IUFW(FORT WAYNE), LILLY(ELI LILLY CO.)':CF SPEC:NEWKEY://

LOCATION L /19/ D //CF LOC://
LOCATIONS L /19/ D //CF LOC://
LOGOFF L /20/ D //

'TO LOGOFF FROM TELEX, TYPE GOODBYE OR EYE. AN

ALTERNATE WAY TO LOGOFF IS THROUGH THE HELLO OR LOGIN COMMANDS. THESE HAVE THE SAME EFFECT AS THE BYE COMMAND EXCEPT THE LOGIN SEQUENCE IS

REINITIALIZED':CF SPEC:NEWKEY://

LOST L /19/ D //CF PURGED://

M=M L /21/ D //CF MODE://

M L /21/ D //CF MODE://

MACHINE L /10/ D //CF COMPUTER://

MACHINES L /10/ D //CF COMPUTER://

MAYBE L /2/ D //CF PERHAPS://

ME S /YOU/

MEM L /19/ D //CF MEMORIAL://

MRF L /19/ D //CF MEMORIAL://

MEMORIAL L /19/ D //

'DO YOU WANT TO SUBMIT, ROUTE, OR DROP A JOB AT MEMORIAL, OR DO YOU WANT TO SEE A STATUS OF JOBS IN THE MEMORIAL QUEUES?':CF SPEC:NEWKEY://

MODE L /20/ D //

'M REPRESENTS THE FILE OR USER PERMISSION MODE. THERE ARE SEVERAL POSSIBLE MODES - WRITE, MODIFY, APPEND, READ, READMD, READAP, EXECUTE, OR NULL':CF SPEC:NEWKEY:NEWKEY://

MODIFY L /21/ D /MODIFY MODE/

'M REPRESENTS THE MODIFY MODE WHICH ALLOWS THE USER TO MODIFY INFORMATION WITHIN A DIRECT ACCESS FILE AND/OR APPEND INFORMATION AT THE END OF THE FILE. THE USER MAY ALSO READ OR EXECUTE THE FILE':CF SPEC:NEWKEY://

NAME L /15/ D //

'I AM NOT INTERESTED IN NAMES':IVE TOLD YOU BEFORE, I AM NOT INTERESTED IN NAMES - PLEASE CONTINUE':CF HELP://

NAMES L /15/ D //CF NAME://

NEVER L /0/ D //

'NEVER?':NEWKEY:NEWKEY:NEWKEY:NEWKEY://

NEW L /20/ D //

'THE NEW COMMAND ALLOWS THE USER TO CREATE A NEW PRIMARY FILE. THE FORM OF THIS COMMAND IS NEW,LFN. THE FILE NAME SPECIFIED BECOMES THE NEW PRIMARY FILE AND ALL CURRENT WORKING FILES ARE RELEASED UNLESS NODROP IS THE NEXT COMMAND ENTERED':CF SPEC:NEWKEY://

NFN=DFN L /21/ D //CF NFN://

NFN L /21/ D ///NFN REPRESENTS NEW FILE NAME IN CHANGE COMMAND'://

NO L /0/ D //

'WHY -NO- ?':NEWKEY:'WHY NOT ?':NEWKEY:

'ARE YOU SAYING NO JUST TO BE NEGATIVE?':NEWKEY:

'YOU ARE BEING RATHER NEGATIVE#':NEWKEY://

NODROP L /20/ D //

'THE NODROP COMMAND PREVENTS THE SYSTEM FROM RELEASING CURRENT WORKING FILES WHEN THE USER ISSUES THE OLD, NEW, OR LIB COMMAND TO OBTAIN A NEW PRIMARY FILE. THIS COMMAND MUST BE ENTERED IMMEDIATELY AFTER THE OLD, NEW, OR LIB COMMAND SEQUENCE IS COMPLETE':CF SPEC:NEWKEY://

NR L /21/ D //

'NR REFERS TO THE NO REWIND OPTION. IF PRESENT, THIS PARAMETER WILL INHIBIT REWIND AFTER EXECUTION OF ASSOCIATED COMMAND':NEWKEY:NEWKEY://

OFF L /20/ D //CF LOGOFF://

OFN L /21/ D ///OFN REPRESENTS OLD FILE NAME IN CHANGE COMMAND'://

OLD L /20/ D //

'THE OLD COMMAND RETRIEVES A COPY OF THE SPECIFIED PERMANENT FILE (INDIRECT) FOR USE AS THE PRIMARY FILE':THE FORM OF THE OLD COMMAND IS - OLD,LFN=PFN/UN=USERNUM,PW=PASSWRD':

CF SPEC:NEWKEY://

OPERATING L /18/ D //CF KRONOS://

OPTIONS L /19/ D //CF LO://

P L /21/ D //CF PRIVATE://

PARAMETER L /19/ D //CF SPEC://

PARAMETERS L /19/ D //CF SPEC://

PASSWORD L /20/ D //CF PW://

PASSWRD L /20/ D //CF PW://

PERHAPS L /2/ D //

'YOU DONT SEEM TO BE QUITE CERTAIN.':WHY THE UNCERTAIN TONE?':
'CANT YOU BE MORE DEFINITE?':YOU ARENT SURE?':DONT YOU KNOW?':

PERMANENT L /18/ D //CF FILES://

PERMIT L /20/ D //

'THE PERMIT COMMAND IS USED TO GRANT PERMISSION FOR A USER UNDER A SPECIFIED NUMBER TO ACCESS A PRIVATE FILE':THE FORM OF THE PERMIT COMMAND IS - PERMIT,PFN,USERNUM1=M1,USERNUM2=M2,..., USERNUMN=MN/R=R. WHERE THE M IN EACH CASE REPRESENTS THE PERMISSION MODE':CF SPEC:NEWKEY://

PFILE L /18/ D //CF FILE://

PFILES L /18/ D //CF FILE://

PFN L /21/ D ///PFN REPRESENTS PERMANENT FILE NAME '://

PRGCOPY L /20/ D //

'PRGCOPY IS A ROUTINE WHICH ALLOWS THE USER TO RETRIEVE A PERMANENT FILE WHICH HAS BEEN PURGED IN ACCORDANCE WITH THE PFILE PURGING ALGORITHM':
'THE USER MAY ACCESS THE PRGCOPY ROUTINE BY THE COMMAND PRGCOPY,DATE,PFNAME. WHERE DATE REPRESENTS THE NUMERIC DAY OF THE MONTH WHEN THE FILE WAS PURGED, AND PFNAME REPRESENTS THE NAME OF THE PFILE WHICH IS TO BE RECOVERED. THE DATE IS A REQUIRED PARAMETER AND IS AVAILABLE FROM PRGLIST. IF PFNAME IS OMITTED, ALL OF THE USERS PFILES ARE RECOVERED FROM THAT DAYS PURGE TAPE. NOTE THAT PFILES MAY NOT BE RECOVERED AFTER ONE MONTH. ALSO NOTE THAT, TO ACCOMPLISH THIS FEAT FROM THE TELETYPE, A SUBMIT COMMAND MUST BE USED':CF SPEC:NEWKEY://

PRGLIST L /20/ D //

'PRGLIST IS A ROUTINE WHICH ALLOWS THE USER TO FIND OUT WHICH OF HIS PFILES HAS BEEN PURGED AND WHICH OF THEM IS TO BE PURGED SOON':

'PRGLIST MAY BE USED IN ANY OF THE FOLLOWING THREE FORMS

PRGLIST - WHICH LISTS FILES PURGED TODAY AND THOSE SCHEDULED FOR TOMORROW,
PRGLIST,DATE - (WHERE DATE IS OF THE FORM YR/MO/DY) WHICH LISTS ALL PFILES PURGED SINCE THE DATE SPECIFIED, AND PRGLIST,,, - WHICH LISTS ALL FILES PURGED IN THE PAST MONTH':CF SPEC:NEWKEY://

PRIMARY L /21/ D //

'THE PRIMARY FILE IS ONE TYPE OF WORKING FILE. IT HAS SPECIAL SIGNIFICANCE IN CERTAIN TIME-SHARING COMMANDS. A PRIMARY FILE IS OBTAINED WITH THE OLD OR LIBRARY COMMAND WHICH RETRIEVES A COPY OF AN INDIRECT ACCESS PERMANENT FILE. A PRIMARY FILE IS CREATED WITH THE NEW COMMAND.

THERE IS ONLY ONE PRIMARY FILE ACTIVE OR AVAILABLE TO THE USER AT ANY GIVEN TIME':CF SPEC:NEWKEY:/'

PRIVATE L /20/ D //

'P REPRESENTS A PRIVATE FILE. THESE FILES ARE AVAILABLE FOR ACCESS ONLY BY THE ORIGINATING USER OR BY THOSE EXPLICITLY GRANTED PERMISSION (REFER TO PERMIT COMMAND)':/'

PU L /21/ D //CF PUBLIC:/'

PUBLIC L /20/ D //

'PU REPRESENTS A PUBLIC FILE. THESE FILES ARE AVAILABLE FOR ACCESS BY ALL USERS KNOWING THE FILE NAME, PASSWORD, AND USER NUMBER. ONLY THE TOTAL NUMBER OF ACCESSES TO FILES OF THIS CATEGORY ARE RECORDED FOR THE ORIGINATOR OF THE FILE':/'

PURGE L /20/ D //

'THE PURGE COMMAND REMOVES THE SPECIFIED PERMANENT FILE FROM STORAGE. FILES REMOVED IN SUCH A MANNER CANNOT BE RECOVERED BY PRGCOPY':/'

'THE FORM OF THE PURGE COMMAND IS -

PURGE, PPN/UN=USERNUM,

PW=PASSWRD':CF SPEC:NEWKEY:/'

PURGED L /19/ D //

'DO YOU WANT TO KNOW ABOUT PRGLIST, WHICH GIVES A LISTING OF YOUR PURGED FILES, OR DO YOU WANT TO KNOW ABOUT PRGCOPY, WHICH WILL ALLOW YOU TO RETRIEVE A COPY OF A PURGED FILE?':CF SPEC:NEWKEY:/'

PW=PASSWRD L /21/ D //CF PW:/'

PW=PASSWORD L /21/ D //CF PW:/'

PW L /21/ D //

'PW REPRESENTS A PASSWORD. THE USER HAS THE OPTION OF SPECIFYING A ONE-TO-SEVEN CHARACTER PASSWORD FOR A FILE. THIS PASSWORD MUST BE SPECIFIED WHENEVER ALTERNATE USERS ACCESS THE FILE':/'

Q L /21/ D //

'Q REPRESENTS THE QUEUE SPECIFIED IN A SUBMIT COMMAND. IT MAY BE EITHER B, N, OR E. B MEANS THAT THE JOB OUTPUT IS DISPOSED TO THE BATCH QUEUE TO BE PRINTED, PUNCHED, ETC., AT WCC. N MEANS THAT THE JOB OUTPUT IS DISPOSED TO THE BATCH QUEUE, BUT IS DROPPED AT JOB TERMINATION. (DEFAULT VALUE). E MEANS THAT THE JOB OUTPUT IS DISPOSED TO EXPORT/IMPORT QUEUE FOR PRINTING AT A REMOTE SITE':NEWKEY:NEWKEY:/'

R=R L /21/ D //CF R:/'

R L /21/ D //

'R, IF PRESENT IN THE LIST COMMAND, INDICATES THAT END-OF-RECORD AND END-OF-FILE MARKS ARE TO BE INDICATED IN THE LISTING IF PRESENT':/'

NEWKEY:NEWKEY:NEWKEY:/'

READ L /21/ D /READ MODE/'

'R REPRESENTS THE READ MODE AND ALLOWS A USER TO READ AND/OR EXECUTE THE FILE':CF SPEC:NEWKEY:/'

RA L /21/ D //CF READAP:/'

READAP L /21/ D //

^RA REPRESENTS THE READ/APPEND MODE AND ALLOWS THE USER TO READ A DIRECT ACCESS FILE WITH THE IMPLICATION THAT ANOTHER USER MAY CURRENTLY BE ACCESSING THE FILE IN APPEND MODE. THE FILE MAY ALSO BE EXECUTED IN THIS MODE^:CF SPEC:NEWKEY://

RM L /21/ D //CF READMD://

READMD L /21/ D //

^RM REPRESENTS THE READ/MODIFY MODE AND ALLOWS THE USER TO READ A DIRECT ACCESS FILE WITH THE IMPLICATION THAT ANOTHER USER MAY CURRENTLY BE ACCESSING THE FILE IN MODIFY MODE. THE FILE MAY ALSO BE EXECUTED IN THIS MODE^:CF SPEC:NEWKEY://

RECORD L /19/ D //CF FILE://

RECORDS L /19/ D //CF FILE://

RECOVER L /20/ D //

^THE RECOVER FEATURE ENABLES THE USER AT A TIME-SHARING TERMINAL TO RESUME PROCESSING AFTER HAVING BEEN ACCIDENTALLY DISCONNECTED FROM THE SYSTEM OR WHEN A SYSTEM MALFUNCTION REQUIRES THAT THE LOG-IN SEQUENCE BE REINITIALIZED. THE USER IS PLACED IN RECOVERY STATE WHENEVER HE IS DISCONNECTED FROM THE SYSTEM WITHOUT LOGGING OFF, PROVIDING THAT HE IS NOT ALREADY IN RECOVERY STATE^:RECOVERY MUST BE INITIATED WITHIN 10 MINUTES OF BEING DISCONNECTED. THIS IS DONE IN THE LOGIN SEQUENCE. IN RESPONSE TO THE PROMPT RECOVER/SYSTEM THE USER ENTERS RECOVER,NNN

WHERE NNN REFERS TO THE TERMINAL BEING USED WHEN THE FAILURE OCCURRED. THIS IS THE SAME NUMBER INDICATED WHEN THE USER INITIALLY LOGGED IN.

IF THE SAME TERMINAL NUMBER IS INDICATED WHEN THE USER LOGS IN TO RECOVER, THIS PARAMETER IS NOT REQUIRED^:CF SPEC:NEWKEY://

RECOVERY L /20/ D //CF RECOVER://

RELEASE L /20/ D //CF RETURN://

REPLACE L /20/ D //

^THE REPLACE COMMAND ALLOWS A USER TO REPLACE THE CONTENTS OF A PERMANENT FILE (PFN) WITH THE CONTENTS OF A WORKING FILE (LFN)^:

^THE FORM OF THE REPLACE COMMAND IS - REPLACE,LFN=PFN/UN= USERNUM,PW=PASSWRD^:CF SPEC:NEWKEY://

RETRIEVE L /18/ D //CF GET://

RETURN L /20/ D //

^TO RELEASE WORKING FILE LFN, ENTER RETURN,LFN ^:NEWKEY:NEWKEY://

REWIND L /20/ D //

^TO POSITION WORKING FILE LFN AT THE BEGINNING-OF-INFORMATION (BOI) ENTER REWIND,LFN ^:NEWKEY:NEWKEY://

ROUTE L /20/ D //

^THE ROUTE COMMAND CAN BE USED TO SEND A FILE TO A SPECIFIC LOCATION OR PIECE OF EQUIPMENT OR TO MAKE MULTIPLE COPIES OF THE SAME FILE^:

^THE FORM OF THE ROUTE COMMAND IS - ROUTE(LFN,EJ,C=CC, L=LOC,EQ=EQ,AT=AT)^:CF SPEC:NEWKEY://

S L /21/ D //CF SPRIY://

SAVE L /20/ D //

^THE SAVE COMMAND CREATES AN INDIRECT ACCESS PERMANENT FILE. THIS COMMAND ALLOWS A USER TO RETAIN A COPY OF THE SPECIFIED WORKING FILE IN THE PERMANENT FILE SYSTEM^:THE FORM OF THE SAVE COMMAND IS -

AVE,LFN=PFN/PW=PASSWRD,CT=N,M=M^:CF SPEC:NEWKEY://

S

SEMI L /20/ D //CF SPRIV://
 SEMI-PRIVATE L /20/ D //CF SPRIV://
 SEND L /19/ D //CF ROUTE://
 SORRY L /2/ D //

'PLEASE DO NOT FEEL APOLOGETIC': 'APOLOGIES ARE NOT NECESSARY':
 'IVE TOLD YOU THAT APOLOGIES ARE NOT REQUIRED#'://
 SPEC L /5/ D ///'CAN YOU BE MDRE SPECIFIC?':
 'PLEASE DESCRIBE YOUR PROBLEM IN MORE DETAIL': 'IT IS NOT CLEAR WHAT
 YOU MEAN': 'WHAT DO YOU MEAN BY ' POST '? I DONT UNDERSTAND'://
 SPRIV L /20/ D //

'S REPRESENTS A SEMI-PRIVATE FILE. THESE FILES ARE AVAILABLE
 FOR ACCESS BY ALL USERS KNOWING THE FILE NAME, PASSWORD, AND USER
 NUMBER. ACCESSES BY ALTERNATE USERS FOR FILES OF THIS CATEGORY ARE
 RECORDED FOR THE ORIGINATOR OF THE FILE. THIS INCLUDES THE USER NUMBER
 OF THE ALTERNATE USER, THE NUMBER OF ACCESSES MADE, AND THE DATE AND
 TIME OF THE LAST ACCESS (REFER TO CATLIST COMMAND)'://
 STATUS L /20/ D //

'THE STATUS COMMAND REQUESTS THE CURRENT JOB STATUS. AN IMPORTANT
 FEATURE OF THIS COMMAND IS THAT IT MAY BE ENTERED DURING JOB EXECUTION':
 'BESIDES THE SIMPLE STATUS COMMAND WITH NO PARAMETERS, THERE ARE FOUR
 ALTERNATE COMMANDS - STATUS,F STATUS,T STATUS,J=JOBNAME
 STATUS,L=LOC STATUS,F IS THE SAME AS STATUS BUT ALSO LISTS ALL WORKING FILES;
 STATUS,T REQUESTS THE ACCUMULATED CPU TIME FOR THIS SESSION;
 STATUS,J=JOBNAME REQUESTS THE STATUS OF A REMOTE BATCH JOB OR JOB
 SUBMITTED AT WCC, BALANTINE, BUSINESS, OR MEMORIAL; AND STATUS,L=LOC
 REQUESTS THE JOB STATUS OF ALL JOBS AT LOCATION LOC':CF SPEC:NEWKEY://

STOP L /20/ D //
 'THE STOP COMMAND TERMINATES ANY PROGRAM THAT IS CURRENTLY EXECUTING
 OR WAITING FOR INPUT FROM THE TERMINAL':CF SPEC:NEWKEY://

SUBMIT L /20/ D //
 'THE SUBMIT COMMAND ALLOWS A VALIDATED USER TO CREATE A BATCH JOB DECK
 IMAGE AND SUBMIT IT TO THE LOCAL BATCH QUEUE AS A DEFERRED BATCH JOB. THE
 USER CANNOT INTERACT WITH A JOB SUBMITTED FOR PROCESSING USING THIS
 COMMAND. RATHER, THE JOB IS TREATED IN THE SAME MANNER AS A JOB
 SUBMITTED FROM THE CARD READER AT WCC, BALANTINE, MEMORIAL, OR BUSINESS':
 'THE FORM OF THE SUBMIT COMMAND IS - SUBMIT(LFN,Q,NR)C':
 CF SPEC:NEWKEY:NEWKEY://

SYSTEM L /18/ D //CF KRONOS://
 TELEX L /17/ D //

'TELEX IS THAT PART OF KRONOS WHICH DEALS WITH INTERACTIVE USERS':
 CF SPEC:NEWKEY:NEWKEY://

UN=USERNUM L /21/ D //CF UN://
 UN L /21/ D //

'UN REPRESENTS A FOUR-DIGIT USER NUMBER'://
 WCC L /19/ D //

'DO YOU WANT TO SUBMIT, ROUTE, OR DROP A JOB AT WCC?':CF SPEC:NEWKEY://
 WONT S /WONT/

WORKING L /21/ D //

'A WORKING FILE IS EITHER A NEW FILE, CREATED BY THE USER, OR A COPY OF AN INDIRECT ACCESS FILE THAT ALREADY EXISTS IN THE SYSTEM. ALL WORKING FILES ARE TEMPORARY IN NATURE AND CAN EXIST NO LONGER THAN THE USER IS LOGGED INTO THE SYSTEM. A WORKING FILE IS A LOCAL FILE. THE PARAMETER LFN ON MOST TIME-SHARING JOB COMMANDS AND PERMANENT FILE COMMANDS SIGNIFIES A LOCAL FILE NAME':CF SPEC:NEWKEY:/'

W L /21/ D //CF WRITE:/'

WRITE L /21/ D /WRITE MODE/'

'W REPRESENTS THE WRITE MODE AND ALLOWS THE USER TO WRITE, MODIFY, APPEND, READ, EXECUTE, OR PURGE THE FILE':CF SPEC:NEWKEY:NEWKEY:/'

WRUBEL L /19/ D //CF WCC:/'

WRUBLE L /19/ D ///DO YOU MEAN WRUBLE OR WRUBEL?':CF WCC:CF WCC:/'

XXX L /21/ D //

'XXX REPRESENTS THE LINE NUMBER OF THE LINE WHERE LISTING IS TO BEGIN IN THE LIST COMMAND. THIS PARAMETER IS OPTIONAL AND MAY BE SPECIFIED ONLY IF THE PRIMARY FILE IS BEING LISTED':NEWKEY:NEWKEY:/'

YES L /0/ D //

'ARE YOU SURE?':NEWKEY:/'

'I AM A BIT CONFUSED. WHAT DID YOU WANT HELP WITH AGAIN?':NEWKEY:/'

'I AM HAVING TROUBLE UNDERSTANDING YOU. PLEASE REPHRASE':NEWKEY:/'

YOU S /I/'

YOU D /I/CF HELP:/'

6600 L /18/ D //

'THE CDC 6600 IS A LARGE-SCALE COMPUTER MANUFACTURED BY THE CONTROL DATA CORPORATION':THE CDC 6600 INSTALLED AT IU HAS 98K (DECIMAL) WORDS OF MEMORY AND HAS 20 PERIPHERAL PROCESSOR UNITS (PPU)':CF SPEC:NEWKEY:/'

END

Appendix III: Cal SNØBØL Version of ELIZA

◆=====◆
◆ AN EXPLANATION OF CRYPTIC PATTERNS: ◆

◆ P.1 BREAKS A SENTENCE AT WORD BOUNDARIES ◆
 ◆ P.3 BREAKS CONTENT FROM A STRING OF CUES OR A STRING IN MEMORY ◆
 ◆ P.4 SHORTENS STRINGS BY PRE AND POST TRIMMING ◆
 ◆ P.5 MATCHES 'S', 'L', OR 'D' INDICATOR ◆
 ◆ P.6 MATCHES SPECIAL INDICATOR ◆
 ◆ P.7 MATCHES ASSOCIATED WORD IN MEMORY ◆
 ◆ P.8 EXTRACTS SENTENCE FROM WITHIN MEMORY QUEUE ◆
 ◆ P.9 EXTRACTS SENTENCE FROM FRONT OF QUEUE ◆

◆=====◆
◆ FUNCTION FOR FINDING INTEGERS... ◆

```
DEFINE('INTEGER(I)') : (INTOUT)
```

```
INTEGER I POS(0) SPAN('0123456789') RPOS(0) :S(RETURN) F(FRETURN)
INTOUT ANCHOR(1)
```

◆ DEFINE INPUT FILES... ◆

```
DETACH('INPUT')
INPUT('INPUT', 'INPUT', 80)
INPUT('FILEA', 'SCRIPTH', 80)
```

◆ DEFINE OUTPUT FILE... ◆

```
OUTPUT('SAVER', 'ROUTIT')
```

◆ PATTERNS AND OTHER MEMORABILIA... ◆

```
PRE.TRIM = SPAN(' ') | NULL
```

```
THANKS = FENCE 'THANK' (SPAN(' ') 'YOU' | 'S')
```

```
QUEST.TRIM = RTAB(1) . PHRASE. '?'
```

```
P.1 = PRE.TRIM BREAK(' ') . WORD. ' '
```

```
P.3 = BREAK(':') . CONTENT. ':'
```

```
P.4 = PRE.TRIM REM . LESS.
```

```
P.5 = PRE.TRIM ANY('SLD') . WORD. ' '
```

```
P.6 = PRE.TRIM ANY('ABCEFGHIJK') . BRANCH. ' '
```

```
P.7 = SPAN(' ') ♦WORD. SPAN(' ')
```

```
P.8 = (ARBND(BREAK(':') ':')) . STR1. (ARBND(NOTANY(':'))
```

```
SPAN(' ') ♦WORD. SPAN(' ') BREAK(':')) . CONTENT. ':' REM . STR2.
```

```
P.9 = (BREAK(':') . OUTPUT . SAVER ':') . STR1. REM . STR2.
```

```
OUTPAT = (LEN(50) BREAK(' ') SPAN(' ')) . OUTPUT . SAVER
```

```
SHORTEN. = BREAK(', ') . PHRASE. ANY(', ') REM . TRAILER.
```

```
X.REF = PRE.TRIM FENCE 'OF'
```

```
BUMP. = PRE.TRIM 'NEWKEY'
```

```
PAREN. = PRE.TRIM '//' BREAK('//') . CONTENT. '//'
```

```
CALL.TO.SNOBOL = PRE.TRIM 'SNOBOL'
```

```
FAM1 = 'MOTHER' | 'FATHER' | 'SISTER' | 'BROTHER' | 'DAUGHTER'
```

```
FAM2 = 'MOM' | 'DAD' | 'WIFE' | 'CHILDREN' | 'HUSBAND' | 'SON'
```

```
FAMILY = (FAM1 | FAM2) . RELATIVE
```

```
BELIEF = ('FEEL' | 'THINK' | 'BELIEVE' | 'WISH') . PENSE
```

```
HIGH = ('HAPPY' | 'RELATED' | 'GLAD' | 'BETTER' | 'HIGH') . BIEN
```

```
MULTI = ('EVERYONE' | 'EVERYBODY' | 'NOBODY' | 'NOONE') . ALLES
```

```
ICKY = ('SAD' | 'UNHAPPY' | 'DEPRESSED' | 'SICK') . MALADE
```

♦ IMPORTANT STRINGS...

INTRODUCTION = 'HOW DO YOU DO. WHAT IS YOUR PROBLEM?'
 CLUELESS = '... VERY INTERESTING'
 ' :WOULD YOU MIND REPEATING THAT?'
 ' :I DONT SEEM TO UNDERSTAND WHAT YOU ARE SAYING'
 ' :COULD YOU CLARIFY THAT STATEMENT* PLEASE?'
 RETAIN = ' .MY.YOUR.I.YOU.'

```
=====
♦
♦ WE NOW READ THE SCRIPT AND FORM STRINGS AS FOLLOWS...
♦ FOR EACH KEY WORD 'XXXX' WE FORM THE FOLLOWING VARIABLES:
♦ RPL.XXXX IS A REPLACEMENT WORD. (OPTIONAL)
♦ LEV.XXXX IS A LEVEL NUMBER (IF ABSENT KEY IS IGNORED)
♦ N.XXXX A COUNT OF THE NUMBER OF DECOMPOSITIONS
♦ DEC.I.XXXX IS THE I' TH DECOMPOSITION PATTERN
♦ RULE.I.XXXX IS A STRING OF DECOMPOSITION RULES FOR THE I' TH
♦ DECOMPOSITION. RULES ARE SEPARATED BY ':'.
♦
=====
```

```
KEYWORDS. = ''
♦ READ IN SCRIPT...
HIGGINS SCRIPT. = TRIM(FILEA)
IDENT(SMPT., 'END') :S(INTRD)
♦ EXTRACT KEY WORD FROM SCRIPT...
SCRIPT. P.1 = :F(HIGGINS)
♦ PLACE KEY WORD ON LIST OF KEY WORDS IF APPROPRIATE...
KEY. = '' WORD.
KEYWORDS. KEY. '' :S(LESSON)
KEYWORDS. = KEY. KEYWORDS.
♦ EXTRACT 'S', 'L', OR 'D' AND BRANCH ACCORDINGLY...
LESSON SCRIPT. P.5 = :F(HIGGINS)S($WORD.)
ERR OUTPUT = 'SCRIPT ERROR: ' WORD. ' ' SCRIPT. : (HIGGINS)
♦ SUBSTITUTION RULE - EXTRACT STRING AND STORE...
S STORE. = 'RPL' KEY.
SCRIPT. PRE.TRIM '//' BREAK('//') . $STORE. '// = :F(ERR)
S(LESSON)
♦ LEVEL NUMBER - EXTRACT STRING, CHECK IF NUMBER, AND STORE...
L SCRIPT. PAREN. = :F(ERR)
$( 'LEV' KEY.) = INTEGER(CONTENT.) CONTENT. : (LESSON)
♦ DECOMPOSITION - SET UP DECOMPOSITION NUMBER AND PATTERN...
D N.N = $( 'N' KEY.) + 1
$( 'N' KEY.) = N.N
SCRIPT. PAREN. = :F(ERR)
♦ CHECK IF SPECIAL RULE IS TO BE STORED AND BRANCH WHERE NECESSARY...
CONTENT. CALL.TO.SNOBOL = :S(SPECIAL)
$( 'DEC.' N.N KEY.) = ARB CONTENT. REM . POST
```



```

RULES   STORE. = 'RULE.' N.N KEY.
        $STORE. = DIFFER(Script.) SCRIPT.           : F(NEW.CARD)
LOOP    $STORE. RTAB(1) //                          : S(HIGGINS)
NEW.CARD IHOLD = TRIM(FILEA)
        IDENT(IHOLD,'END')                          : S(INTRO)
        $STORE. = $STORE. IHOLD                      : (LOOP)

```

```

♦
♦ THE FOLLOWING ARE SPECIAL SCRIPT-HANDLING STATEMENTS
SPECIAL CONTENT. P.6 =                               : F(ERR1)S($BRANCH.)
ERR1    OUTPUT = 'SCRIPT ERROR: ' BRANCH.           : (HIGGINS)
A       $(DEC.' N.N KEY.) = ARB MULTI REM . POST   : (RULES)
B       $(DEC.' N.N KEY.) = ARB 'YOU ' ('WANT ' | 'NEED ') REM . POST
        : (RULES)
C       $(DEC.' N.N KEY.) = ARB 'YOU ARE ' ARB ICKY : (RULES)
E       $(DEC.' N.N KEY.) = ARB 'YOU ARE ' ARB HIGH : (RULES)
F       $(DEC.' N.N KEY.) = ARB 'YOU ' BELIEF ' YOU' REM . POST
        : (RULES)
G       $(DEC.' N.N KEY.) = ARB 'YOU ' (('CANNOT' | 'CANT') REM . POST
        : (RULES)
H       $(DEC.' N.N KEY.) = ARB 'YOU' ARB . POST 'I ' : (RULES)
I       $(DEC.' N.N KEY.) = ARB (' AM ' | ' IS' | ' ARE' | 'WAS')
        ARB 'LIKE' : (RULES)
J       $(DEC.' N.N KEY.) = ARB 'YOUR ' ARB FAMILY REM . POST : (RULES)
K       $(DEC.' N.N KEY.) = ARB 'I ' ARB . POST 'YOU' : (RULES)

```

```

♦ WE NOW HOLD A CONVERSATION. FIRST WE READ A SENTENCE AND
♦ SEARCH FOR KEY WORDS REPLACING APPROPRIATE ONES
♦ AND STACKING THE KEYS IN A QUASI-ORDERED LIST (STRING).

```

```

INTRO   OUTPUT = 'A COPY OF THIS CONVERSATION IS BEING'
        OUTPUT = 'MADE FOR FURTHER STUDY...'
        OUTPUT = 'TO TERMINATE THIS PROGRAM, TYPE QUIT,'
        OUTPUT = 'THANKS, OR THANK YOU...'
        OUTPUT = INTRODUCTION
        SAVER = INTRODUCTION

```

```

♦ GET INPUT STRING...

```

```

HEAR    PHRASE. = TRIM(INPUT)                        : F(END)
        SAVER =
        SAVER = '♦♦♦INPUT: ' PHRASE.
        SAVER =
        PHRASE. QUEST.TRIM
        PHRASE. = PHRASE. ' '
        IDENT(PHRASE., 'QUIT.')                    : S(END)
        IDENT(PHRASE., 'REPM.')                    : S(INTRO)
        PHRASE. THANKS                             : S(NICE.END)
        ANCHOR(1)
        LOOKBACK =
        LOOK.B =
        ASS.FLAG =

```

```

♦ SHORTEN INPUT STRING WHEN APPROPRIATE...
HEARLESS PHRASE. SHORTEN,
    PHRASE. = PHRASE. / /
    IMAGE. =
♦ REMEMBER CUES FROM PREVIOUS SENTENCE, INCLUDING KEY CUE ONLY IF NECESSARY.
    OLD.CUES = DIFFER(CUES.) CUES.          :S(OMIT.CUE)
    (CUE. /:/) DIFFER(CUE.) /./ (RTAB(1) /:/) . OLD.CUES
OMIT.CUE CUES. =
    CUE.LEVEL = 0
    ANCHOR()
♦ GET WORD.
SPLIT    PHRASE. P.1 =                               :F(REPLY1)
♦ CHECK IF WORD. IS A KEYWORD.
    KEYWORDS. /./ WORD. /./                          :F(KEEP)
♦ MAKE SUBSTITUTION IF REQUIRED
    NEW.WORD = $(RPL./ WORD.)
    IMAGE. = DIFFER(TRIM(NEW.WORD)) IMAGE. NEW.WORD / / :S(STACK)
    IMAGE. = IMAGE. WORD. / /
♦ NOTHING ELSE IS DONE IF NO LEVEL NUMBER
STACK    NEW.LEVEL = DIFFER($(LEV./ WORD.))
    $(LEV./ WORD.)                                  :F(SPLIT)
    CUE.LEVEL = GT(NEW.LEVEL,CUE.LEVEL)
    NEW.LEVEL                                       :F(LOCUE)
    CUES. = WORD. /:/ CUES.                          : (SPLIT)
LOCUE    CUES. = CUES. WORD. /:/                     : (SPLIT)
KEEP     IMAGE. = IMAGE. WORD. / /
♦ CHECK MEMORY FOR ASSOCIATION:
    MEMORY. GT(SIZE(WORD.),4) P.7                    :F(SPLIT)
    ASS.FLAG = 'YES'
    MEMORY. P.8 = STR1. STR2. :F(ERR3)$ (SPLIT)
ERR3     OUTPUT = 'ERROR IN PATTERN P.8: /
MEM       OUTPUT = 'MEMORY: /
    OUTPUT = MEMORY.                                : (SPLIT)
♦
♦ THIS PART FORMS OUR REPLY TO THE INPUT SENTENCE
♦
REPLY1   IDENT (ASS.FLAG)          :F(ASSOC)$ (REPLY)
NEWCUE   CONTENT. P.4 = TRIM(LESS.) : (NEXTCUE)
REPLY    CUES. P.3 =                :F(NOCUE)
NEXTCUE  CUE. = /./ CONTENT.
    N.N = 0
    NMAX. = $(N/ CUE.)
ANALYSE  N.N = LT(N.N,NMAX.) N.N + 1 :F(NOCUE)
    IMAGE. $(DEC./ N.N CUE.)         :F(ANALYSE)
    $(RULE./ N.N CUE.) P.3 =
    CONTENT. POS(0) / / =
    $(RULE./ N.N CUE.) = $(RULE./ N.N CUE.) CONTENT. /:/
    CONTENT. X.REF =                  :S(NEWCUE)
    CONTENT. BUMP.                      :S(REPLY)

```

```

*
* THE RECOMPOSITION RULES ARE JOINED WITH THE PATTERN AND PUT TO OUTPUT
*
  ANCHOR(0)
  BEFORE =
  AFTER =
  HOLD. =
* DELETE LEADING AND TRAILING BLANKS FROM CONTENT...
  CONTENT. P.4 = TRIM(LESS.)
* DECOMPOSITION RULES MUST BE QUOTED...
  CONTENT. POS(0) (?? ?) . QUOD = :F(ERR2)$ (NXT)
ERR2  OUTPUT = 'ERROR IN RECOMPOSITION RULE ' CONTENT. : (HEAR)
* DEAL WITH UNQUOTED PARTS OF THE DECOMPOSITION RULE...
NXT  CONTENT. BREAK(QUOD) . BEFORE QUOD =
  CONTENT. BREAK(?? ?) . HOLD. = DIFFER(HOLD.) :F(OUT)
  CONTENT. (?? ?) $ QUOD RTAB(1) . AFTER *QUOD =
* CLEAN HOLD. FOR INDIRECTION IF NEEDED...
OUT  HOLD. P.4 = TRIM(LESS.)
* ARE WE CURRENTLY LOOKING BACK TO A PREVIOUS SENTENCE?
  LOOK.B = DIFFER(LOOKBACK) OLD.HOLD
* REMEMBER HOLD. STRING IF NEEDED FOR LOOKING BACK LATER...
  OLD.HOLD = DIFFER(HOLD.) $HOLD. :F(NO.HOLD)
* IF LOOKING BACK, RESET VALUE OF $HOLD....
  $HOLD. = DIFFER(LOOKBACK) LOOK.B
* AN ANSWER ESCAPES...
  OUTS. = DIFFER(HOLD.) BEFORE $HOLD. AFTER :$(PRINT)
NO.HOLD  OUTS. = BEFORE AFTER
PRINT  OUTS. OUTPAT = :$(PRINT)
  OUTPUT = OUTS.
  SAVER = OUTS.
SETA  ANCHOR(0)
* DOES ELIZA WANT TO REMEMBER THIS SENTENCE?
  RETAIN IDENT(LOOKBACK) CUE. :F(HEAR)
  MEMORY. = LT(SIZE(MEMORY.),200) MEMORY. IMAGE. / / : (HEAR)
*
* THIS IS WHAT WE DO IF THERE ARE NO KEY WORDS IN THE INPUT
*
* DO WE HAVE MORE OF THE INPUT SENTENCE TO CONSIDER...
NOQUE  PHRASE. = DIFFER(TRAILER.) TRAILER. :$(HEARLESS)
* IF NEEDED, REVIVE CUES FROM PREVIOUS SENTENCE...
  CUES. = DIFFER(OLD.CUES) OLD.CUES :F(RECALL)
  OLD.CUES =
  LOOKBACK = 'YES' : (REPLY)
* LOOK FOR EARLIER TOPIC FROM MEMORY QUEUE...
RECALL  MEMORY. P.3 = :F(ER.AH.UM)
  OUTS. = '.. EARLIER YOU SAID ' CONTENT. : (PRINT)
* MAKE ASSOCIATION WITH EARLIER WORD...
ASSOC  OUTS. = 'DOES THAT HAVE ANYTHING TO DO WITH THE FACT '
  'THAT ' TRIM(CONTENT.) ' ?' : (PRINT)

```


◆ EVERYTHING HAS FAILED AT THIS POINT AND ELIZA STAMMERS...
 ER.AH.UM CLUELESS P.9 = STR2. STR1. : (HEAR)
 NICE.END OUTPUT = 'MY PLEASURE'
 SAVER = 'MY PLEASURE'

◆-----◆

◆ AN EXPLANATION OF THE ORGANIZATION OF SCRIPT FILES: ◆

◆ THE FIRST LINE OF A FILE ENTRY CONTAINS THE KEY WORD ◆
 ◆ FOLLOWED BY AN 'L' AND ITS LEVEL NUMBER ENCLOSED IN SLASHES ◆
 ◆ FOLLOWED BY AN 'S' AND ITS SUBSTITUTION STRING ENCLOSED IN ◆
 ◆ SLASHES, FOLLOWED BY A 'D' AND THE STRING TO BE USED IN THE ◆
 ◆ DECOMPOSITION PATTERN. (EACH OF THESE PARTS ARE OPTIONAL AND ◆
 ◆ THE ORDER IN WHICH THEY APPEAR IS NOT IMPORTANT EXCEPT THAT THE ◆
 ◆ KEY WORD MUST APPEAR FIRST.) ◆

◆ SUBSEQUENT LINES OF SCRIPT MAY CONTAIN ANY NUMBER OF ◆
 ◆ DECOMPOSITION RULES ENCLOSED IN SINGLE QUOTES (') AND DELIMITED ◆
 ◆ BY COLONS (:) ENDING IN COLON SLASH (:/). (THIS PART IS ALSO ◆
 ◆ OPTIONAL.) ◆

◆ WITHIN EACH RULE, THE VARIABLE POST MAY APPEAR UNQUOTED ◆
 ◆ WHEREVER THE SUBSTRING OF THE INPUT SENTENCE (REMAINING AFTER THE ◆
 ◆ DECOMPOSITION PATTERN WAS APPLIED) IS TO APPEAR IN THE OUTPUT ◆
 ◆ SENTENCE. ◆

◆ TWO OTHER METHODS OF SPECIFYING A DECOMPOSITION RULE MAY BE ◆
 ◆ USED. ONE WAY IS TO SIMPLY USE THE WORD NEWKEY (UNQUOTED) ◆
 ◆ AND THE ASSOCIATED KEY WORD WILL BE IGNORED. A NEW KEY WORD ◆
 ◆ WILL BE TAKEN FROM THE CUES. STACK AND SUBSEQUENT ACTION ◆
 ◆ PERFORMED. THE SECOND WAY IS TO USE THE LETTERS CF (UNQUOTED) ◆
 ◆ FOLLOWED BY ANOTHER KEY WORD SYNONYMOUS WITH THIS ONE. THUS, ◆
 ◆ WORDS CAN BE IGNORED EXCEPT FOR THEIR SUBSTITUTIONS, ◆
 ◆ WORDS CAN EVOKE THE EXACT RESPONSES OF ANOTHER WORD, OR ◆
 ◆ WORDS CAN TRIGGER ORIGINAL RESPONSES OCCASIONALLY AND BE IGNORED ◆
 ◆ THE REST OF THE TIME. ◆

◆-----◆

END